# PRODUCT CATALOGUE

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The UK's leading suppliers of all weather wear and accessories for wheelchair and scooter users

8TH EDITION

# Welcome

Simplantex are the UK's leading suppliers of all weather wear and accessories for wheelchair and scooter users, keeping you warm, dry and comfortable whatever the weather.

Simplantex also offer a specialist range of home comforts and bedroom supports known as the solutions range.



#### Need advice?

Have a chat with your local Simplantex dealer, they are always happy to help and will assist you in selecting the products that best suit your needs.

Many of our dealers have been Simplantex stockists for years and have a wealth of information about the different products in our range.

#### Need more time?

If you have not yet made a decision why not ask your dealer for a Simplantex mini brochure to take home and peruse at your own convenience.

These feature all products in our range and their relevant ordering codes. Be sure to make a note of your dealers contact number so you can call with your order when you are ready.

#### Not in store?

Simply have a chat with your local dealer and they can order from us for next working day delivery, if ordered before 1pm. We can despatch it to the store or direct to your home address for £5.95.

Simply chat with your dealer and between them and us we are sure to find the right product for you.



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# **ACCESSORIES** Embroidery



**NEW DESIGNS** Fed up with a plain black bag? Want something unique? Why not have your bag embroidered with one of our embroidery designs? Now available on a wider range of bags. We now have over 40 designs to choose from, some designs are available in a choice of sizes or colours, with a name or slogan or without. For full details of the entire embroidery range and which bags each designs are available on see page 58.



**Disclaimer** Each bag has a maximum weight limit set. Please be sure not to overload the bag or your scooter/wheelchair. This limit does not allow for the individual weight limit of your scooter or wheelchair. Do not exceed the weight limits set by the manufacturer.





#### **UPGRADED TRIMMINGS**

#### **Mobility bag**

A strong, stylish and multipurpose bag which secures around the seat of the scooter, wheelchair or powerchair using long, wide detachable braided straps. Alternatively attach it around the headrest of the scooter, the frame of the rollator or the pushing handles of the wheelchair with the short, narrow straps.

- Large lined main compartment with netted side pockets
- Detachable carry strap and padded carry handles
- Ringpull zips
- Free mini bag clips inside or outside of the mobility bag, can be secured to the side of the wheelchair or scooter or underneath the wheelchair seat.

andomodan and milesional coat.		
COLOUR	Black	
SIZE	H 42cm W 36cm D 14cm	
CODE	MBU28	
BARCODE	5060208880007	















#### Have you thought of...

Have your Mobility bag embroidered with one of our new designs. See pages 5 and 58 for further details.

#### Top tip

To prevent slippage on curved scooter seats cross the straps over and secure them as usual.

#### **Perfect partner**

Interested in the Mobility bag? Why not compliment it with a Metal crutch/walking stick holder on page 14.



#### **UPGRADED TRIMMINGS**

#### Mini mobility bag

Strong, stylish and ideal for mini scooters, walkers, rollators, children's wheelchairs or as a pannier bag. The front pocket can be accessed easily from the side.

COLOUR	Black
SIZE	H 32cm W 25cm D 10cm
CODE	MMBU28
BARCODE	5060208880021

















Added visibility for the wheelchair or scooter with fluorescent bands on the crutch holders and the front of the bag. Strong, spacious with a zipped box lid and two removable side holders for your crutches or walking sticks.

COLOUR	Black/fluorescent yellow
	,
SIZE	H 52cm W 32cm D 15cm
CODE	HVCWSBU28
BARCODE	5060208880038

#### LIMITED EDITION

#### Navy 'Hi-Vis' crutch/walking stick bag (1200d)

,,		
COLOUR	Navy/fluorescent yellow	
SIZE	H 52cm W 32cm D 15cm	
CODE	LEHVCWSB13	
BARCODE	5060208882933	









Disclaimer Each bag has a maximum weight limit set. Please be sure not to overload the bag or your scooter/wheelchair. This limit

does not allow for the individual weight limit of your scooter or wheelchair. Do not exceed the weight limits set by the manufacturer.







#### **UPGRADED TRIMMINGS**

#### Crutch/walking stick bag (1680d)

Strong and spacious bag for a wheelchair or scooter. Features a zipped box lid and two removable side holders for your crutches or walking sticks.

Training choice.	
COLOUR	Black
SIZE	H 52cm W 32cm D 15cm
CODE	CWSBU28
BARCODE	5060208880038













#### Have you thought of...

Have your Crutch/walking stick bag (1680d) embroidered with one of our new designs. See pages 5 and 58 for further details.

#### What it fits

The Crutch/walking stick bag (1680d) is an extra spacious bag perfect for larger scooters. Be sure to check the length for smaller scooters and wheelchairs.

#### **NEW PRODUCT**

#### **Mobility rucksack**

A very large and spacious rucksack for use on a wheelchair or scooter. The shoulder straps secure over the pushing handles or through the headrest of the scooter. Alternatively the braid and clip system can be used on the pushing handles.

It features three large compartments: the main one has a padded pocket suitable for a laptop while the other compartments provide additional space for small items.

There are two mesh bottle holders and a braid system to make the bag depth smaller if its full capacity is not required. It also has padded shoulder straps and a mesh backing for breathability.

COLOUR	Black/grey
SIZE	H 45cm W 34cm D 25cm
CODES	MRU29
BARCODE	5060208889802

















#### **NEW PRODUCT** Mini mobility rucksack

A compact and stylish rucksack for use on a wheelchair, scooter, children's chairs or those wanting a smaller bag.

The shoulder straps secure the bag over the pushing handles of a wheelchair or through the headrest of a scooter. Alternatively the braid and clip system can be used on the pushing handles or bar of a wheelchair and many powerchairs.

It features a large compartment and smaller front pocket, padded shoulder straps with a mesh backing for breathability and two colour options.

SIZE	H 39cm W 27cm D 17	cm
OPTIONS	Black/hot pink	Black/bright blue
CODES	MMRU31	MMRU32
BARCODE	5060208889819	5060208889826











straps over the back and add a

The back of many wheelchairs

Top tip

lot of weight to the bag, it can damage the top of the seat. We would recommend, where possible, you distribute the weight using the straps.

are soft. If you secure the shoulder

#### What it fits

The rucksacks will fit a wide range of wheelchairs, scooters and powerchairs. If the scooter has no headrest and a particularly sloping seat, the shoulder straps may slip down. A bridging strap has been included to help reduce the risk of slippage.



#### **UPGRADED TRIMMINGS**

#### Wheelchair bag

A spacious and durable bag with netted side pockets and a large front pocket. Fastens to the wheelchair with a simple quick release system.

COLOUR	Black
SIZE	H 39cm W 37cm D 15cm
CODE	WCBU28
BARCODE	5060208880045













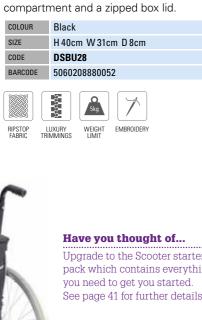
#### Have you thought of...

Upgrade to the Wheelchair starter pack which contains everything you need to get you started. See page 41 for further details.



#### Have you thought of...

The scooter bag can offer a great fit, even on a wheelchair



#### Have you thought of...

Upgrade to the Scooter starter pack which contains everything you need to get you started. See page 41 for further details.



**UPGRADED TRIMMINGS** 

DSBU28

5060208880052

Strong, durable bag designed to accommodate scooters with or without headrests. Features a spacious storage

H 40cm W 31cm D 8cm

Scooter bag

SIZE

CODE



#### **UPGRADED TRIMMINGS**

#### AND FLUORESCENT BANDS

#### Crutch/walking stick bag (600d)

Spacious bag for a wheelchair or scooter now featuring fluorescent bands on the crutch holders for improved visibility. Zipped box lid and side holders for your crutches.

COLOUR	Black
SIZE	H 46cm W 32cm D 11cm
CODE	ECWSBU28
BARCODE	5060208889994



#### What it fits

Have you thought of... Want a more spacious bag? Consider the Crutch/walking stick bag (1680d) on page 8.

Ideal for medium sized scooters.



#### Drop over scooter bag

A drop over scooter bag that simply slides over the rounded seat of many popular mini and small sized scooters, easy to use, strong and durable. Now features stretchy neoprene sides for a better fit.













#### What it fits

Shoprider – Cameo and Paris, Roma - Alcora and Corella, Pride -Gogo Elite traveller range, Kymco Micro ForU and Mini SForU, Electric Mobility - Rascal Evo 4, Rascal Micro Balance and Micro 355XL. This list is not exhaustive, please ask your dealer for further details.

Disclaimer Each bag has a maximum weight limit set. Please be sure not to overload the bag or your scooter/wheelchair. This limit does not allow for the individual weight limit of your scooter or wheelchair. Do not exceed the weight limits set by the manufacturer.

#### Underseat bag

Offers a secure but easily accessible storage space under the seat of your wheelchair.

COLOUR	Black
SIZE	H 23cm W 30cm D 27cm
CODE	USBU28
BARCODE	5060208880069







#### Oxygen bag

Heavy duty bag designed to carry an oxygen canister on a wheelchair or scooter. Features a front pocket to hold an oxygen mask.

	, 0
COLOUR	Black
SIZE	H 59cm C 38cm
CODE	OBU28
BARCODE	5060208880106
SUPERIOR FABRIC	RIPSTOP LUXURY TRIMMINGS WEIGHT LIMIT
What it	fits

BOC-PD(300), BOC-PD(460), Medigas-MB, Medigas-PD, Air Products (PA2), Freedom 400 portable and Freedom 300

portable, It may fit other canisters, please check dimensions.



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#### Scooter basket liner and cover

Keep your shopping secure and dry. Removable and fits most baskets.

101110144	TO VADIO ATTA TITO TITO OT DAOROTO.				
COLOUR	Navy				
CODE	SBLU51				
BARCODE	5060208880090				





#### Net bag

A simple mesh bag for carrying shopping and personal items. Clips on to any walking frame.

COLOUR	Black
SIZE	H 44cm W 46cm
CODE	NBU28
BARCODE	5060208880113







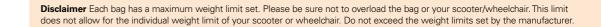
A strong and durable bag with extra storage space, which ties to the walker frame. Features three large storage compartments for carrying books, shopping etc.

COLOUR	Black
SIZE	H 26cm W 81cm
CODE	WWBU28
BARCODE	5060208880137











#### Metal crutch/walking stick holders

Crutches or walking sticks sit comfortably in two metal holders and secure at the top with velcro fastenings. Attaches to the rear of your scooter with a universal fitting suitable for most scooters.

COLOUR	Black
CODE	MWSH
BARCODE	5060208880182



#### Have you thought of...

To fit the rear fixing bar you may need a bolt. Different bolts are available so please provide the make and model of your scooter at time of ordering.

#### Perfect partner

Want a bag to compliment your Metal crutch/walking stick holder look no further than the extra spacious Mobility bag on page 6.

#### **Multipurpose carrier**

A rear scooter carrier that can be used to carry large storage boxes, rucksacks, golf bags and more. Simply place on the solid metal base and secure in place with its adjustable braid and buckle straps. Alternatively hang items such as walkers and lightweight wheelchairs from its metal prongs, again securing in place with the adjustable braid and buckle straps. Will fit virtually all scooters. Now features a braid system which dramatically reduces movement of the carrier whilst in motion.

\* Tray dimensions only







#### Top tip

For heavier products select the Multipurpose carrier with wheel pack with greater weight limit.

#### Have you thought of...

To fit the rear fixing bar you may need a bolt. Different bolts are available so please provide the make and model of your scooter at time of ordering.





#### Simplantex scooter shopper

A metal framed shopping trolley that can be used as an everyday two wheel shopper or transformed into a scooter shopper by mounting it to the rear of your scooter with the free attachment. The shopper is lockable and has a removable bag which is strong, durable and features a cool liner. It also features a reinforced rear fixing bracket and new plastic feet. Fits virtually all scooters. Now features a braid system which dramatically reduces movement of the shopper whilst in motion.

COLOUR	Black
SIZE	H 59cm W 37cm D 25cm
CODE	SSSU
BARCODE	5060208880168







#### What it fits

Our metal items fit all scooters with a 25mm rear fixing bar. Please note many small scooters do not have any or the correct fixing bar. Check your scooter is compatible before purchase.



To reduce wobble the rear fixing bar should be cut flush to the back

#### Multipurpose carrier with wheel pack

The multipurpose carrier can now be purchased with a wheel pack which enables you to attach the carrier to the rear of the scooter like a mini trailer

	no a rriii tranon
COLOUR	Black
SIZE	W 40cm D 30cm*
CODE	MPCWP
BARCODE	5060208884876

\* Tray dimensions only



Disclaimer Each product has a maximum weight limit set. Please be sure not to overload the bag or your scooter/wheelchair. This limit

does not allow for the individual weight limit of your scooter or wheelchair. Do not exceed the weight limits set by the manufacturer.



All metal items will fit any make of scooter with a rear fixing bar of 25mm. Please note many of the small scooters do not have a fixing bar or have a 20mm fixing bar. Check your scooter is compatible before purchase.

#### Top tip

What it fits

The holes in the fixing bar are for scooter models that require a nut and bolt to go through. Other models use a bolt to clamp the fixing bar against the rear scooter



#### **ACCESSORIES Cushions**

All cushions within the Alleve range are now available with any choice of cover. Choose from our black wipe clean PU, our cream fleece or our sumptuous black jacquard velvet. All have a zip for easy removal and are interchangeable. Additional covers are available on page 20.







#### Have you thought of...

Made to measure cushions in any size. Ask for further details.

#### Top tip

Want the luxury of jacquard velvet but need your cushion to be waterproof? Buy a cushion with a PU cover and then put a jacquard velvet cover on top.

#### Do you need a customised cushion?

- Special size
- Customised profile
- Cover variations
- Unique cut out

If so, contact us now

#### TWO YEAR GUARANTEE (LOW RISK)

#### Standard cushion

Firm foam cushion which is great value for money and ideal for occasional wheelchair users.

SIZES	H 40cm/16" W 40c	m/16" D 5cm/2"		H 43cm/17" W 43cm/17" D 5cm/2"		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
CODES	SCPU28/4040	SCF27/4040	SCJV28/4040	SCPU28/4343	SCF27/4343	SCJV28/4343
BARCODES	5060208882964	5060208882971	5060208882988	5060208882995	5060208883008	5060208883015
SIZES	H 40cm/16" W 46c	m/18" D 5cm/2"		H 46cm/18" W 46cm/18" D 5cm/2"		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
CODES	SCPU28/4046	SCF27/4046	SCJV28/4046	SCPU28/4646	SCF27/4646	SCJV28/4646
BARCODES	5060208883022	5060208883039	5060208883046	5060208883053	5060208883060	5060208883077



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#### Top tip

Mix and match your covers. Buy additional covers as a spare or for different uses.

#### TWO YEAR GUARANTEE (LOW RISK)

#### **Posturetex cushion**

Nodular cushion which offers comfort and support to wheelchair users. The nodules allow air to circulate, enabling heat to disperse whilst helping to relieve pressure points, reducing back aches and pains.

#### Posturetex standard All round comfort

SIZE	H 40cm/16" W 40c	m/16" D 7.5cm/3"		H 43cm/17" W 43cm/17" D 7.5cm/3"			
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV	
CODES	PCSPU28/4040	PCSF27/4040	PCSJV28/4040	PCSPU28/4343	PCSF27/4343	PCSJV28/4343	
BARCODES	5060208883084	5060208883091	5060208883107	5060208883114	5060208883121	5060208883138	
SIZE	H 40cm/16" W 46c	m/18" D 7.5cm/3"		H 46cm/18" W 46cm/18" D 7.5cm/3"			
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV	
CODES	PCSPU28/4046	PCSF27/4046	PCSJV28/4046	PCSPU28/4646	PCSF27/4646	PCSJV28/4646	
BARCODES	5060208883145	5060208883152	5060208883169	5060208883176	5060208883183	5060208883190	

#### Posturetex coccyx Relieves pressure at the base of the spine

SIZE	H 40cm/16" W 40c	m/16" D 7.5cm/3"		H 43cm/17" W 43cm/17" D 7.5cm/3"		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
CODES	PCCPU28/4040	PCCF27/4040	PCCJV28/4040	PCCPU28/4343	PCCF27/4343	PCCJV28/4343
BARCODES	5060208883206	5060208883213	5060208883220	5060208883237	5060208883244	5060208883251
SIZE	H 40cm/16" W 46cm/18" D 7.5cm/3" H 46cm/18" W 46cm/18" D 7.5cm/3"					
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
CODES	PCCPU28/4046	PCCF27/4046	PCCJV28/4046	PCCPU28/4646	PCCF27/4646	PCCJV28/4646
BARCODES	5060208883268	5060208883275	5060208883282	5060208883299	5060208883305	5060208883312

#### Posturetex bony parts Relieves pressure on the bony bits (ischial tuberosities)

SIZE	H 40cm/16" W 40c	m/16" D 7.5cm/3"		H 43cm/17" W 43cm/17" D 7.5cm/3"			
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV	
CODES	PCBPPU28/4040	PCBPF27/4040	PCBPJV28/4040	PCBPPU28/4343	PCBPF27/4343	PCBPJV28/4343	
BARCODES	5060208883329	5060208883336	5060208883343	5060208883350	5060208883367	5060208883374	
SIZE	H 40cm/16" W 46cm/18" D 7.5cm/3"			H 46cm/18" W 46cm/18" D 7.5cm/3"			
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV	
CODES	PCBPPU28/4046	PCBPF27/4046	PCBPJV28/4046	PCBPPU28/4646	PCBPF27/4646	PCBPJV28/4646	
BARCODES	5060208883381	5060208883398	5060208883404	5060208883411	5060208883428	5060208883435	

#### Posturetex hula Relieves pressure from sensitive areas

SIZE	H 40cm/16" W 40c	m/16" D 7.5cm/3"		H 43cm/17" W 43cm/17" D 7.5cm/3"		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
CODES	PCHPU28/4040	PCHF27/4040	PCHJV28/4040	PCHPU28/4343	PCHF27/4343	PCHJV28/4343
BARCODES	5060208883442	5060208883459	5060208883466	5060208883473	5060208883480	5060208883497
SIZE	H 40cm/16" W 46c	m/18" D 7.5cm/3"		H 46cm/18" W 46cm/18" D 7.5cm/3"		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
CODES	PCHPU28/4046	PCHF27/4046	PCHJV28/4046	PCHPU28/4646	PCHF27/4646	PCHJV28/4646
BARCODES	5060208883503	5060208883510	5060208883527	5060208883534	5060208883541	5060208883558



Please note All cushions in size 43cm x 43cm with a standard cut out are held in stock for immediate despatch. Other sizing or cut out options are made to order and will be despatched within three working days. Please allow time for your entire order to be delivered or additional carriage may be charged. Please note cushions are ordered and made in metric so the inch conversion is not exact.

#### **ACCESSORIES Cushions**

#### THREE YEAR GUARANTEE (MEDIUM RISK)

#### **Posturetex Plus custhion**

This deluxe 4" cushion contains geometric cells which conform to the shape of the body. The criss-cross effect on the foam allows air to circulate, minimising heat build up. Provides even weight distribution, relieving pressure.

#### Top tip

Buy a spare fleece or jacquard velvet cover so you can use your cushion when the other is in the wash.

Posturetex Plus standard All round comfort

SIZE	H 40cm/16" W 40cm/16" D 10cm/4"			H 43cm/17" W 43cm/17" D 10cm/4"			
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV	
CODES	PPCSPU28/4040	PPCSF27/4040	PPCSJV28/4040	PPCSPU28/4343	PPCSF27/4343	PPCSJV28/4343	
BARCODES	5060208884883	5060208884890	5060208884906	5060208884913	5060208884920	5060208884937	
SIZE	H 40cm/16" W 46c	m/18" D 10cm/4"		H 46cm/18" W 46cm/18" D 10cm/4"			
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV	
CODES	PPCSPU28/4046	PPCSF27/4046	PPCSJV28/4046	PPCSPU28/4646	PPCSF27/4646	PPCSJV28/4646	
BARCODES	5060208884944	5060208884951	5060208884968	5060208884975	5060208884982	5060208884999	

#### Posturetex Plus coccyx Relieves pressure at the base of the spine

SIZE	H 40cm/16" W 40c	H 40cm/16" W 40cm/16" D 10cm/4"			H 43cm/17" W 43cm/17" D 10cm/4"		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV	
CODES	PPCCPU28/4040	PPCCF27/4040	PPCCJV28/4040	PPCCPU28/4343	PPCCF27/4343	PPCCJV28/4343	
BARCODES	5060208883565	5060208883572	5060208883589	5060208883596	5060208883602	5060208883619	
SIZE	H 40cm/16" W 46c	m/18" D 10cm/4"		H 46cm/18" W 46cm/18" D 10cm/4"			
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV	
CODES	PPCCPU28/4046	PPCCF27/4046	PPCCJV28/4046	PPCCPU28/4646	PPCCF27/4646	PPCCJV28/4646	
BARCODES	5060208883626	5060208883633	5060208883640	5060208883657	5060208883664	5060208883671	

#### Posturetex Plus bony parts Relieves pressure on the bony bits (ischial tuberosities)

SIZE	H 40cm/16" W 40cm/16" D 10cm/4"			H 43cm/17" W 43cm/17" D 10cm/4"		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
CODES	PPCBPPU28/4040	PPCBPF27/4040	PPCBPJV28/4040	PPCBPPU28/4343	PPCBPF27/4343	PPCBPJV28/4343
BARCODES	5060208883688	5060208883695	5060208883701	5060208883718	5060208883725	5060208883732
SIZE	H 40cm/16" W 46cm	n/18" D 10cm/4"		H 46cm/18" W 46cm/18" D 10cm/4"		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
CODES	PPCBPPU28/4046	PPCBPF27/4046	PPCBPJV28/4046	PPCBPPU28/4646	PPCBPF27/4646	PPCBPJV28/4646
BARCODES	5060208883749	5060208883756	5060208883763	5060208883770	5060208883787	5060208883794

#### Posturetex Plus hula Relieves pressure from sensitive areas

SIZE	H 40cm/16" W 40	H 40cm/16" W 40cm/16" D 10cm/4"			H 43cm/17" W 43cm/17" D 10cm/4"			
OPTION	S Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV		
CODES	PPCHPU28/4040	PPCHF27/4040	PPCHJV28/4040	PPCHPU28/4343	PPCHF27/4343	PPCHJV28/4343		
BARCOD	5060208883800	5060208883817	5060208883824	5060208883831	5060208883848	5060208883855		
SIZE	H 40cm/16" W 46	cm/18" D 10cm/4"		H 46cm/18" W 46cm/18" D 10cm/4"				
OPTION	S Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV		
CODES	PPCHPU28/4046	PPCHF27/4046	PPCHJV28/4046	PPCHPU28/4646	PPCHF27/4646	PPCHJV28/4646		
BARCOD	ES 5060208883862	5060208883879	5060208883886	5060208883893	5060208883909	5060208883916		



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#### Top tip

Wheelchair cushions can be used around the house or on garden chairs to ensure you always have the support and comfort that you require.

#### THREE YEAR GUARANTEE (HIGH RISK)

#### Memory cushion

The memory cushion moulds to the contours of your body, providing continuous support and even distribution of pressure. After use it reverts to its original form.

#### Memory standard All round comfort

SIZE	H 40cm/16" W 40cm/16" D 10cm/4"			H 43cm/17" W 43cm/17" D 10cm/4"		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
CODES	MCSPU28/4040	MCSF27/4040	MCSJV28/4040	MCSPU28/4343	MCSF27/4343	MCSJV28/4343
BARCODES	5060208883923	5060208883930	5060208883947	5060208883954	5060208883961	5060208883978
SIZE	H 40cm/16" W 46c	m/18" D 10cm/4"		H 46cm/18" W 46cm/18" D 10cm/4"		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
CODES	MCSPU28/4046	MCSF27/4046	MCSJV28/4046	MCSPU28/4646	MCSF27/4646	MCSJV28/4646
BARCODES	5060208883985	5060208883992	5060208884005	5060208884012	5060208884029	5060208884038

#### Memory coccyx Relieves pressure at the base of the spine

SIZE	H 40cm/16" W 40cm/16" D 10cm/4"			H 43cm/17" W 43cm/17" D 10cm/4"			
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV	
CODES	MCCPU28/4040	MCCF27/4040	MCCJV28/4040	MCCPU28/4343	MCCF27/4343	MCCJV28/4343	
BARCODES	5060208884043	5060208884050	5060208884067	5060208884074	5060208884081	5060208884098	
SIZE	H 40cm/16" W 46c	m/18" D 10cm/4"		H 46cm/18" W 46cm/18" D 10cm/4"			
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV	
CODES	MCCPU28/4046	MCCF27/4046	MCCJV28/4046	MCCPU28/4646	MCCF27/4646	MCCJV28/4646	
BARCODES	5060208884104	5060208884111	5060208884128	5060208884135	5060208884142	5060208884159	

#### Memory bony parts Relieves pressure on the bony bits (ischial tuberosities)

SIZE	H 40cm/16" W 40cm/16" D 10cm/4"			H 43cm/17" W 43cm/17" D 10cm/4"		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
CODES	MCBPPU28/4040	MCBPF27/4040	MCBPJV28/4040	MCBPPU28/4343	MCBPF27/4343	MCBPJV28/4343
BARCODES	5060208884166	5060208884173	5060208884180	5060208884197	5060208884203	5060208884210
SIZE	H 40cm/16" W 46c	m/18" D 10cm/4"		H 46cm/18" W 46cm/18" D 10cm/4"		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
CODES	MCBPPU28/4046	MCBPF27/4046	MCBPJV28/4046	MCBPPU28/4646	MCBPF27/4646	MCBPJV28/4646
BARCODES	5060208884227	5060208884234	5060208884241	5060208884258	5060208884265	5060208884272

#### Memory hula Relieves pressure from sensitive areas

SIZE	H 40cm/16" W 40cm/16" D 10cm/4"			H 43cm/17" W 43cm/17" D 10cm/4"		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
CODES	MCHPU28/4040	MCHF27/4040	MCHJV28/4040	MCHPU28/4343	MCHF27/4343	MCHJV28/4343
BARCODES	5060208884289	5060208884296	5060208884302	5060208884319	5060208884326	5060208884333
SIZE	H 40cm W 46cm D	10cm		H 46cm W 46cm D 10cm		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
OPTIONS CODES	Black PU MCHPU28/4046	Cream FL MCHF27/4046	Black JV MCHJV28/4046	Black PU MCHPU28/4646	Cream FL MCHF27/4646	Black JV MCHJV28/4646







#### **ACCESSORIES** Cushions

#### **Cushion covers**

A wide range of cushion covers offers additional or alternative coverings for your wheelchair.

#### 5cm/2" covers

SIZES	H 40cm/16" W 40cm/16" D 5cm/2"			H 43cm/17" W 43cm/17" D 5cm/2"		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
CODES	PUCC5/4040	FCC5/4040	JVCC5/4040	PUCC5/4343	FCC5/4343	JVCC5/4343
BARCODES	5060208884401	5060208884524	5060208884647	5060208884418	5060208884531	5060208884654
SIZES	H 40cm/16" W 46c	m/18" D 5cm/2"		H 46cm/18" W 46cm/18" D 5cm/2"		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
CODES	PUCC5/4046	FCC5/4046	JVCC5/4046	PUCC5/4646	FCC5/4646	JVCC5/4646
BARCODES	5060208884425	5060208884548	5060208884661	5060208884432	5060208884555	5060208884678

#### 7.5cm/3" covers

SIZES	H 40cm/16" W 40cm/16" D 5cm/3"			H 43cm/17" W 43cm/17" D 5cm/3"		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
CODES	PUCC7.5/4040	FCC7.5/4040	JVCC7.5/4040	PUCC7.5/4343	FCC7.5/4343	JVCC7.5/4343
BARCODES	5060208884449	5060208884562	5060208884685	5060208884456	5060208884579	5060208884692
SIZES	H 40cm/16" W 46c	m/18" D 5cm/3"		H 46cm/18" W 46cm/18" D 5cm/3"		
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV
CODES	PUCC7.5/4046	FCC7.5/4046	JVCC7.5/4046	PUCC7.5/4646	FCC7.5/4646	JVCC7.5/4646
BARCODES	5060208884463	5060208884586	5060208884708	5060208884470	5060208884593	5060208884715

#### 10cm/4" covers

SIZES	H 40cm/16" W 40cm/16" D 5cm/4"			H 43cm/17" W 43cm/17" D 5cm/4"				
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV		
CODES	PUCC10/4040	FCC10/4040	JVCC10/4040	PUCC10/4343	FCC10/4343	JVCC10/4343		
BARCODES	5060208884487	5060208884609	5060208884722	5060208884494	5060208884616	5060208884739		
SIZES	H 40cm/16" W 46d	cm/18" D 5cm/4"		H 46cm/18" W 46cm/18" D 5cm/4"				
OPTIONS	Black PU	Cream FL	Black JV	Black PU	Cream FL	Black JV		
CODES	PUCC10/4046	FCC10/4046	JVCC10/4046	PUCC10/4646	FCC10/4646	JVCC10/4646		
BARCODES	5060208884500	5060208884623	5060208884746	5060208884517	5060208884630	5060208884753		

#### Have you thought of...

We offer made to measure cushions in any size. Ask for further details.



#### TWO YEAR GUARANTEE (LOW RISK)

#### Posturetex armchair cushion

Ideal in an armchair or on a sofa for all round comfort and support, and larger than the Posturetex cushion. Available as standard or with cut out options. The nodules of this 3" cushion allow air to circulate enabling heat to disperse whilst helping to relieve pressure points reducing back aches and pains. The black jacquard velvet cover is removable for machine washing. Spare covers are also available.

SIZE	H 50cm/20" W 48cm/19" D 7.5cm/3"							
OPTIONS	Standard Coccyx Bony parts Hula Replacement covo							
CODES	PACSJV28/5048	PACCJV28/5048	PACBPJV28/5048	PACHJV28/5048	JVPACC/5048			
BARCODES	5060208884760	5060208884777	5060208884784	5060208884791	5060208884807			





#### Perfect for use in the office, around the home or in your wheelchair.



#### TWO YEAR GUARANTEE (MEDIUM RISK)

#### Memory coccyx wedge

Pressure on the spine can lead to neck and lower back pain. The wedge encourages good posture while the coccyx cut out reduces pressure. Removable black jacquard velvet cover for easy cleaning.

SIZE	H 36cm/14" W 36cm/14" D 8cm/3.5"		
OPTIONS	Black	Replacement cover	
CODES	MCWU	JVMCWC	
BARCODES	5060208882247	5060208884869	





#### TWO YEAR GUARANTEE (LOW RISK)

#### Posturetex-multiway cushion

A versatile cushion featuring a 2" nodular foam base and a 2" nodular foam back which can be folded in half to make a 4" base cushion. The 2" base cushion is available with coccyx cut out. Covered in black jacquard velvet which is removable for machine washing, and a carry handle for easy transportation. Spare covers are also available.

SIZE	H 40cm/16" W 36cm/14	4" D 10cm/4"	
OPTIONS	Standard	Соссух	Replacement cover
CODES	P-MCSJV28/4036	P-MCCJV28/4036	JVP-MCC/4036
BARCODES	5060208884814	5060208884821	5060208884852







Please note All cushions in size 43cm x 43cm with a standard cut out are held in stock for immediate despatch. Other sizing or cut out options are made to order and will be despatched within three working days. Please allow time for your entire order to be delivered or additional carriage may be charged. Please note cushions are ordered and made in metric so the inch conversion is not exact.

#### **ACCESSORIES** Mobility care

#### Reflective jogger bands

Can be wrapped around wrists, ankles, arms, bags and handlebars to increase your visibility whilst out and about. Velcro fastening. Supplied in pairs.

COLOUR	Fluorescent yellow
SIZE	Universal L38cm W3cm
CODE	RJB
BARCODE	5391128000801





#### Sam Browne reflective belt

A reflective belt which can be worn over the shoulder and fastened around the waist with a heavy duty buckle. Adjustable webbing.

COLOUR	Fluorescent yellow	
SIZES	Waist 68 - 90cm	Waist 86 - 122cm
CODES	SBRBM	SBRBL
BARCODES	5391128000757	5391128000764



**Reflective waistcoat** 

COLOUR Fluorescent Yellow

Medium

RWM

BARCODES 5060208880328

Chest 92-100cm

High visibility with wide reflective strips and velcro fastenings.

RWL

Large Chest 100-108cm

5060208880335

#### Reflective adhesive tape

Professional grade reflective tape, resistant against all weathers, it will not crack and offers outstanding long distance visibility. Use as accents on bodywork or luggage. Can be stuck or sewn on. Supplied in 2 metre lengths.

XX Large

**RWXXL** 

Chest 116-124cm

5060208880359

COLOUR	Fluorescent yellow
SIZE	L 200cm W 2.5cm
CODE	RAT
DARCORE	E201120000EEE

X Large Chest 108-116cm

5060208880342

**RWXL** 



Don't forget to order big enough to get your winter woollies underneath.

**NEW PRODUCT** 

#### Wheelchair phone holder

Stylish mobile phone holder which fits most wheelchair frames to enable easy access to your phone. Zipped main compartment and separate front pocket.

COLOUR	Black
SIZE	W 10cm H 15.5cm D 3cm
CODE	WPH28
BARCODE	5060208885033









#### **NEW PRODUCT**

#### Scooter phone holder

This stylish mobile phone holder fits around the tiller of most scooters or around your arm for easy access to your phone. Zipped main compartment and separate front pocket.

COLOUR	Black
SIZE	W 10cm H 15.5cm D 3cm
CODE	SPH28
BARCODE	5060208885026



#### **NEW AND IMPROVED**

#### Screw in tax disc holder

- -Tough steel construction
- Durable powder coated black finish
- Rubber outer seal for convenient fitting
- 100% Waterproof

CODE SITDH	COLOUR	
	CODE	
BARCODE 5030009007590	BARCODE	9007590

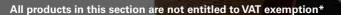


Strong and lightweight screw in chrome tax disc holder with stainless steel bolts and locking nuts. 100% waterproof and theft resistant.

OPTIONS	Black	Chrome
CODES	DSITDH28	DSITDH29
BARCODES	5030009009457	5030009009402







#### **ACCESSORIES** Mobility care

#### **Pushing gloves**

An open finger glove with

crocheted back and padded leather palm for comfort and grip, whilst propelling your wheelchair.					
SIZES	Small	Medium	Large	X Large	1000
CODES	PGS	PGM	PGL	PGXL	
BARCODES	5030009000441	5030009000458	5030009000465	5030009000472	THE PARTY OF THE P
				1	





#### Safety strap

Stay secure with a strong buckle and an extremely strong, double layered velcro fastening.

COLOUR	Black
SIZE	L Up to 120cm
	I BALLOS
CODE	LBOU28
BARCODE	5030009000380

NB Not replacement for car seat belt



#### Wheely brella

Protect yourself from the sun and rain. The flexible arm allows for all angle positioning. Featuring a simple clamp to fasten to the chair.

COLOUR	Black
SIZE	Length from clamp arm to tip 98cm
CODE	WB51
BARCODE	5030009000397



#### Adjustable wheelchair clamp

A deluxe multidirectional clamp that can be secured to a wheelchair ideal for securing an umbrella to. Other items can be clamped such as a small flag. When not in use the clamp can be folded flush to the back of your wheelchair.

	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
COLOUR	Black
SIZE	L50cm
CODE	AWC
BARCODE	5030009002797

NB umbrella is not supplied

24







#### Wheelchair storage bag

A strong and durable storage bag for folding wheelchairs. Ideal for storing the wheelchair away safely or for transportation. Features padded handles, a removable shoulder strap and a clear pocket for detailing name and address.

COLOUR	Black
SIZE	H 100cm D 25cm L 98cm
CODE	WSBU28
BARCODE	5030009000519











#### **NEW PRODUCT**

#### Mobility seat pad (coral fleece)

A sumptuous coral fleece seat pad for use on a wheelchair or scooter. Backed with non slip sbr and filled with a memory foam insert for extra comfort. Can be used on its own or as a topper to our cushion range.

COLOUR	Mocha
SIZE	L43cm W43cm
CODE	MSPCF
BARCODE	5060208889857



#### **NEW PRODUCT**

#### Mobility chair pad (coral fleece)

A luxurious chair pad for use on a wheelchair or scooter, which covers both the seat and back. Backed with non slip sbr and filled with a memory foam insert for extra comfort. Includes braided attachments to secure.

COLOUR	Mocha
SIZE	L86cm W43cm
CODE	MCPCF
BARCODE	5060208889864





Disclaimer Each bag has a maximum weight limit set. Please be sure not to overload the bag or your scooter/wheelchair. This limit does not allow for the individual weight limit of your scooter or wheelchair. Do not exceed the weight limits set by the manufacturer.



All products in this section are entitled to VAT exemption
Subject to completion o



After much research and development, we are pleased to introduce our first Simplantex scooter canopy: a universal scooter canopy frame with a bespoke bracket fitting, offering the fit that you require at an affordable price.

#### **NEW PRODUCT**

#### Simplantex scooter canopy

The scooter canopy offers complete weather protection from the cold, wet and driving winds, which are exacerbated even at minimum speeds during a head wind.









#### **SCOOTER CANOPY**





- Frame made from strong, lightweight aluminium with sprung locating pins for easy parts assembly
- High density black 600d oxford cover with reinforced seams
- Stiff PVC windows provide extra strength and minimise creasing
- Industrial strength zips
- Removable front, side and rear panels create a sun canopy
- Doors can be rolled up and displayed on the outside, tucked out of sight or removed completely
- Horizontal zip for passing objects
- Two rear internal crutch/walking stick holders
- Replacement parts are available if you are unfortunate enough to suffer damage.

COLOUR Black CODE SCPY









#### What it fits

The Simplantex scooter canopy is available to fit a wide range of scooter brands including Shoprider, Pride and Kymco.

An extensive list of suitable scooters and the relevant canopy code can be obtained from your local dealer.

We recommend that you discuss fitting with your local dealer. The frame is relatively simple to assemble but the brackets for the scooter underside will require some assistance. Fitting instructions are supplied for each individual model.









#### Taking care when driving

Rain can reduce your visibility. In severe weather conditions please reduce speed. A cloth can reduce some of the excess water or condensation on the PVC.

At night some drivers can experience problems with light reflecting back off the front screen from their headlights. Make sure that adjustable headlights are angled down and drive with the tiller angled further forward.

Remember that if you get off your scooter in strong winds, your body weight will no longer be keeping the scooter on the ground. We recommend that you leave your scooter in a sheltered place.

In very strong winds, we recommend unzipping a door to allow the wind to vent through. In severe conditions open both doors and secure them for maximum venting.



#### **IMPROVED FIT**

#### Scooter control panel cover

Designed to protect the electronics whilst you maintain full control of the handles and brakes. Now includes a concealed braid and buckle fastening in addition to the velcro fastening for an improved fit. Fits virtually all scooters.

COLOUR	Black
CODE	SCPCU28
BARCODE	5060208880





#### Scooter seat cover

Protects your seat against the rain.

Designed to fit scooters with and without headrests, it fixes securely across the back of the chair with strong velcro straps.

COLOUR	Navy
CODE	SSC
BARCODE	5060208880533

#### Have you thought of...

A warm fleece cover for when you are out and about, see page 25 for firther details.

#### Scooter storage cover

Lightweight but fully waterproof, ideal for protecting your scooter from rain and dust. Secures with a braid and buckle system.

COLOUR	Navy	
SIZES	Small/Medium H 105cm W 66cm L 125cm	Large/X Large H 130cm W 80cm L 160cm
CODES	VSCM51	VSCL51
BARCODES	5060208882766	5060208882773



#### Have you thought of...

Upgrade to the scooter starter pack which contains everything you need to get you started.
See page 41 for further details.

For a better fit consider the deluxe scooter storage cover, available in a heavier duty fabric and a wide range of sizes. See page 32 for further details.

#### **SCOOTER COVERS**

#### Deluxe scooter storage cover - mini

An extremely heavy duty, fully waterproof cover. Ideal for those who store their scooters outside. Its tailored shape incorporates scooters with headrests and front baskets while the easy fix and secure fastening system reduces the need to bend over.

COLOUR	Navy
SIZES	Extra small H 79cm W 51cm L 102cm
CODE	VSCDXS51
BARCODE	5060208880557



# **Deluxe scooter storage cover**

An extremely heavy duty, fully waterproof cover. Ideal for those who store their scooters outside. Its tailored shape incorporates scooters with headrests and front baskets

while the easy fix and secure fastening			
system re	system reduces the need to bend over. Now		
featuring t	featuring two easy access flaps for simpler		
battery charging, in clear pvc so you can see			
when the charge is complete.			
COLOUR Navy			
	,		

COLOUR	Navy	
SIZES	Small H 105cm W 65cm L 115cm	Mediu H 110c
CODES	VSCDS51	VSCDI
BARCODES	5060208880564	506020

cm W 66cm L 125cm VSCDL51 208880571

Large H 115cm W 69cm L 135cm 5060208880588

Extra large H 130cm W 80cm L 160cm VSCDXL51 5060208881752

#### **Deluxe scooter storage cover – XXL**

As the deluxe scooter storage cover but available in a super size for the largest scooters on the market.

COLOUR	Navy
SIZES	XX Large H 135cm W 95cm L 170cm
CODE	VSCD2XL
BARCODE	5060208882780







#### IMPROVED FUNCTION

#### Scooter shelter

The perfect solution for those who want a secure place for their scooter. Simply drive onto the metal base plate, pull the cover over and secure with the padlock, which is concealed behind a zip at the base of the shelter cover.

The shelter arrives flat packed but assembly is quite simple. Bolt the base plate to the frame, connect the aluminium bars and fit the cover. Full instructions are included.

The rear support bars, which support the shelter at waist height, prevent you from bending down to lift the shelter from the floor. Charging flaps are clear pvc so you can view the progress without opening the cover. They are situated either side for easy access. The locking arm can also be secured at either side. The cover can be removed and replaced, spare covers are available.

Boxed dimensions L 183 cm W 30cm D 15cm.

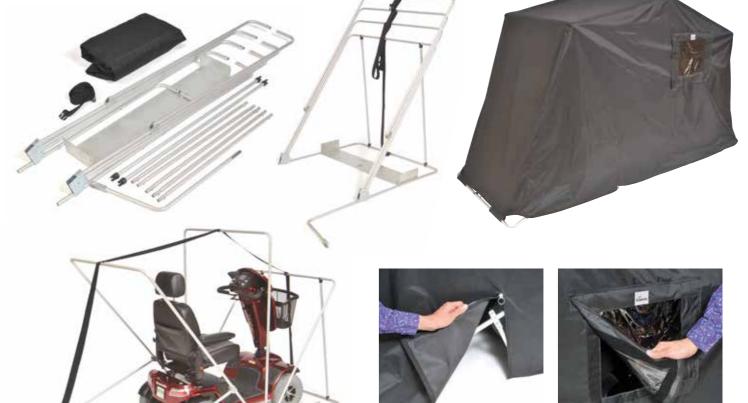
SIZE	H 141cm W 100cm L 230cm	
OPTIONS	Black	Green
CODE	SSFPU28	SSFPU55
BARCODE	5060208882940	5060208882957

#### Have you thought of...











# **ALL WEATHER WEAR** Scooter



**NEW** Embroidery is now available on the entire All Weather Wear range\*. Large designs are positioned at the base of the product. Breast pocket designs are also available. See page 58 for the full embroidery range.

#### Power cape

Features a clear panel so that you can view the controls. Hands free opening slots for freedom of hand movement vital for opening doors or pressing the button at the pelican crossing.

COLOUR	Navy
SIZE	Universal Chest 116cm L 182cm
CODE	PCDU51
BARCODE	5060208880755



Scooter leg cape

A waterproof leg cover with a thermal, quilted fleece lining for extra warmth. Quick and easy to put on, the leg cape secures around the chair with a simple braid and clip fastening. Supplied with a spare braid and clip fastening in case of loss.

COLOUR	Navy
SIZE	Universal L 100cm
CODE	SLCU51
BARCODE	5060208880625



#### Scooter cosy

A quilted, thermal fleece lined cosy which acts like a sleeping bag for the lower body. The unique advantage is the open base enabling you to position your feet either side of the tiller. Your feet remain dry with a nylon shoe protector.

COLOUR	Navy	
SIZES	Medium Chest 111cm L 119cm	Large Chest 127cm L 127cm
CODE	SYDM51	SYDL51
BARCODE	5060208880632	5060208880649

Please note embroidery on wet weather garments can affect the waterproofing benefits of the garment, although where possible a waterproof spray is applied.



#### **ALL WEATHER WEAR** Scooter

#### **Scooter cape**

For complete wind and rain protection including your scooter (with three or four wheels). Velcro slots accommodate your mirrors whilst retaining maximum waterproofing. The clear front panel enables you to clearly see the controls whilst ensuring that you can safely use your lights. Features an easy to use single zip fastening, enabling you to climb in and out with ease.

COLOUR	Navy	
SIZES	Small L 112cm W 64cm	Medium L 124cm W 64cm
CODES	SCDS51	SCDM51
BARCODES	5060208880694	5060208880717

Our scooter capes are not suitable for use on mini scooters, it is important that the scooter cape does not get in the way of the scooter's wheels.





#### Scooter coat lined

For protection on and off the scooter. With an attractive tartan lining and featuring an extra wide dart to offer extra movement and comfort whilst seated.

commercial visities and a control.			
COLOUR	Navy		
SIZES	Small Chest 125cm L 125cm	Medium Chest 142cm L 135cm	Large Chest 152cm L 145cm
CODE	SCTLDS51	SCTLDM51	SCTLDL51
BARCODE	5060208880663	5060208880670	5060208880687





#### **ALL WEATHER WEAR** Wheelchair

#### Wheely mac

Excellent value for money and available in two sizes. It secures over the back of the chair and takes into consideration pushing handles. In addition it secures under the foot plate with an elasticated base. It is available unsleeved, ideal for those with restricted arm and body movement, or sleeved which offers optimum movement.

			D/3/VIII	
COLOUR	Navy			
SIZES	Universal Chest up to 1	20cm L 176cm		
SIZES	X Large Chest up to 130	cm L 205cm		
OPTIONS	Unsleeved		Sleeved	
CODES	WMEU51 (Universal)	WMXL51 (XL)	WMSEU51 (Universal)	WMSXL51 (XL)
BARCODES	5060208880854	5060208882360	5060208880861	5060208882346
				A PARTY





#### Wheely apron

Quick and easy to put on and available either unlined to keep off the rain, or as a 3 in 1 version which can be worn as an unlined wheely apron for rain protection, a fleece apron for warmth or combined for warmth and rain protection. Secures at waist with a simple braid fastening and at the foot with an elasticated base which fits over the foot plate.

COLOUR	Navy	
SIZES	Universal L95cm	
OPTIONS	Unlined	3 in 1
CODES	WAU51	WA31U51
BARCODES	5060208880762	5060208880779





#### **ALL WEATHER WEAR** Wheelchair

#### **Deluxe wheely cosy**

Offering dryness and quality our deluxe wheely cosy boasts an extremely warm quilted thermal fleece lining, improved shaping and a durable scuff guard.

- Zipped front pocket to keep your essentials secure
- Quilted fleece hand warmer
- Fully removable front secured with an industrial strength zip, which you can take off as it gets warmer

CODE WCDS51 WCDM51 WCDL51 WCDXL51	COLOUR	Navy			
	SIZES			· ·	X Large L 137cm W 152cm
PARCORES FOCOSOSOSOS FOCOSOSOSOS FOCOSOSOSOS FOCOSOSOSOS	CODE	WCDS51	WCDM51	WCDL51	WCDXL51
BARCULES 5000208880/93 5000208880809 5000208880816 5000208880823	BARCODES	5060208880793	5060208880809	5060208880816	5060208880823



# Have you thought of...

Our wheely cosy is also available for children on page 44.



#### **ALL WEATHER WEAR** Mobility

If you are looking for upper body protection why not consider one of our ponchos, which is also great for scooter users

#### Mobility poncho unsleeved

Quick, easy to put on and available unlined to keep off the rain or as our 3 in 1 version which can be worn as an unlined poncho for rain protection, a fleece poncho for warmth or combined for warmth and rain protection. Can be used by wheelchair and scooter users, although the sleeved version is considered more suitable for scooter users and self propelling wheelchair users.

COLOUR	Navy	
SIZE	Universal Chest up to	140cm
OPTIONS	Unlined	3 in 1
CODE	MPU51	MP31U51
BARCODES	5060208880830	5060208880847

#### Have you thought of...

For optimum movement choose the sleeved version available on page 40.





#### **ALL WEATHER WEAR Mobility**

#### **Mobility poncho sleeved**

A sleeved version of our popular poncho. Quick and easy to put on and available unlined to keep off the rain or as our 3 in 1 version which can be worn unlined for rain protection, a fleece poncho for warmth or combined for warmth and rain protection. Ideal for use on the scooter or wheelchair.

COLOUR	Navy	
SIZE	Universal Chest up to	140cm
OPTIONS	Unlined	3 in 1
CODE	MPSU51	MPS31U51
BARCODES	5060208880656	5060208881769





#### **ALL WEATHER WEAR** Starter packs

Whether you are a wheelchair or scooter user we have a pack for you! Carefully selected products offered at a fantastic price...

#### IMPROVED - NEW SHELTER AND UPGRADED BAG

**Deluxe scooter starter pack** 

Scooter shelter A heavy duty, fully waterproof, metal framed, lockable storage solution for your scooter Page 33

Crutch/walking stick bag (1680d) Strong and spacious bag with a zipped box lid and two side holders for your crutches or walking sticks Page 8

Scooter control panel cover Protects electronics whilst enabling you to maintain full control of the scooters handles and brakes Page 31 Scooter seat cover Protects your seat against the rain Page 31

OPTIONS	Black*	Green*
CODES	DSSP28	DSSP55
BARCODE	5060208882742	5060208882759

\* Scooter shelter only







Wheelchair bag Spacious bag which attaches with a quick release system Page 10 Mobility poncho unsleeved unlined 100% waterproof, universal fit Page 39



Safety strap Stay secure with a strong buckle and double layered velcro fastening

Security bag Leatherette pouch for storing the essentials securely at your side or beneath the wheelchair

CODE	WSP
BARCODE	5060208880939

#### Scooter starter pack

Scooter bag Spacious bag to fit scooters with or without headrests Page 10

Scooter control panel cover

Protects electronics whilst enabling you to maintain full control of the scooters handles and brakes Page 31

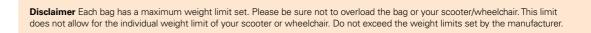
Scooter seat cover Protects your seat against the rain Page 31

Scooter storage cover 100% waterproof with braid and buckle fastening Page 31

CODES	SSPM	SSPL
CODES	SSFIVI	SOLT
SIZES	Small/Medium* H 105cm W 66cm L 125cm	Large/X Large* H 130cm W 80cm L 160cm
BARCODE	5060208885002	5060208885019

\* Scooter storage cover only









NEW OPTIONS Make our children's range extra special with free embroidery! Below are some of our most popular designs. All designs can be personalised with a name or slogan. See page 58 for the full embroidery range including designs, colour options and font options.







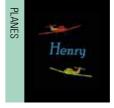


















#### **NEW PRODUCT**

#### Mini mobility rucksack

A compact and stylish rucksack for use on a children's chair. The shoulder straps secure the bag over the pushing handles of a wheelchair or through the headrest of a scooter. Alternatively the braid and clip system can be used on the pushing handles or bar of a wheelchair and many powerchairs.

It features a large compartment and smaller front pocket, padded shoulder straps with a mesh backing for breathability and two colour options.

SIZE	H 39cm W 27cm D 17cm		
OPTIONS	Black/hot pink	Black/bright blue	
CODES	MMRU31	MMRU32	
BARCODE	5060208889819	5060208889826	



Embroidery is **free** but it does not come as standard please request at time of ordering.





Disclaimer Each bag has a maximum weight limit set. Please be sure not to overload the bag or your scooter/wheelchair. This limit does not allow for the individual weight limit of your scooter or wheelchair. Do not exceed the weight limits set by the manufacturer.

#### **CHILDRENS**

The childrens range is designed to fit children from 2-10 years old

Have you thought of...

#### Childrens wheely cosy

Offering dryness, warmth and quality our deluxe wheely cosy boasts an extremely warm quilted thermal fleece lining, improved shaping and a durable scuff guard.

- Zipped front pocket to keep your essentials secure
- Quilted fleece hand warmer.
- Fully removable front secured with an industrial strength zip, so as it gets warmer you can take off the front.

COLOUR	Navy	
SIZES	Age 2-6 Chest 85cm L 71cm	Age 7-10 Chest 92cm L 80cm
CODE	WCD2-651	WCD7-1051
BARCODES	5060208880953	5060208880960







#### Reflective jogger bands

Can be wrapped around wrists, ankles, arms, bags, handlebars to increase your visibility whilst out and about. Velcro fastening. Supplied in pairs.

COLOUR	Fluorescent yellow
SIZE	Universal L38cm W3cm
CODE	RJB
BARCODE	5391128000801

\*with the exception of RJB on page 44



#### Childrens sleeved lined wheely mac

The ultimate in head to toe protection offering warmth, dryness and excellent quality. It boasts our attractive tartan lining which will keep you warm in the winter and cool in the summer.

COLOUR	Navy	
SIZES	Age 2-6 Chest 80cm L 120cm	Age 7-10 Chest 87cm L 130cm
CODE	WMSLD2-651	WMSLD7-1051
BARCODES	5060208880977	5060208880984

#### Have you thought of...

Get free embroidery on any child's product, see pages 43 and 58 for further details.

#### Top tip

For children aged 10 or above please consider the small/medium sized wheely mac on page 37.



A strong and stylish bag ideal for childrens wheelchairs. Can be made extra special with our fun embroidery.

with our fair officially.		
COLOUR	Black	
SIZE	H 32cm W 25cm D 10cm	
CODE	MMBU51	
BARCODE	5060208880021	

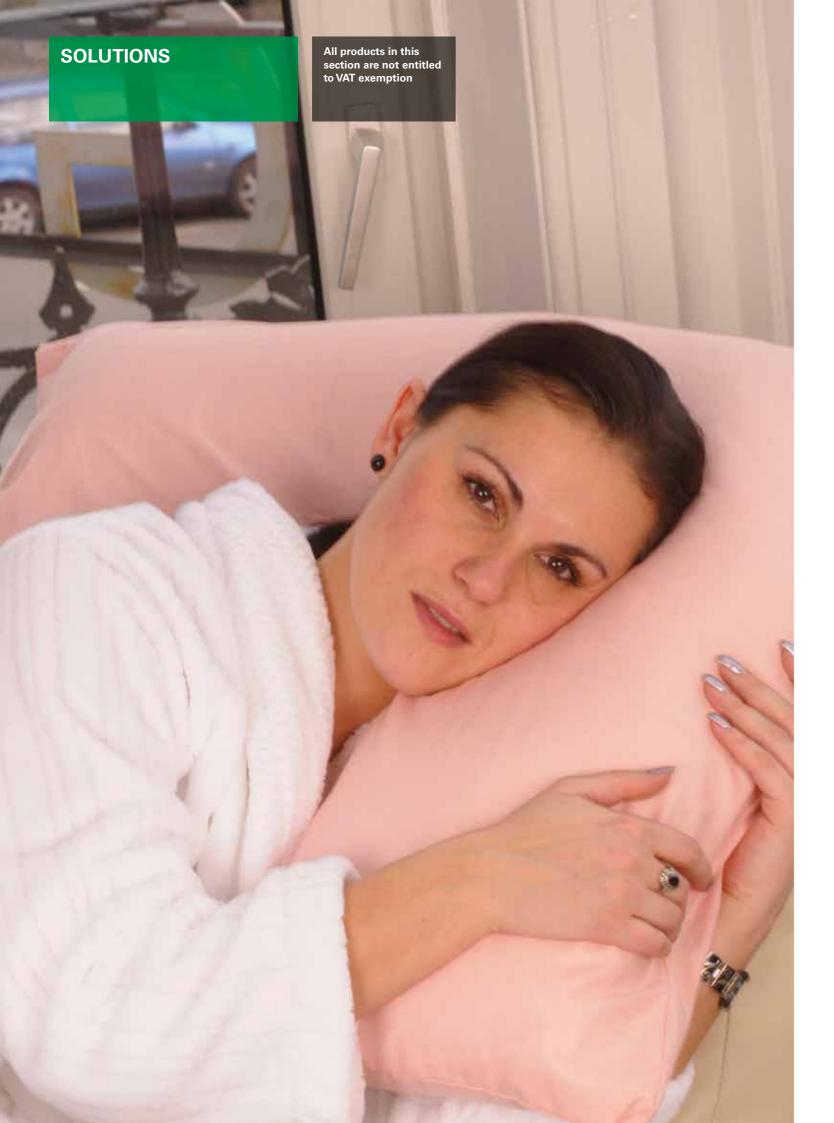












# **SOLUTIONS** Fleece

#### **NEW PRODUCT**

Our sumptuous coral fleece offers warmth and comfort, perfect for covering beds, chairs and sofas. Backed with non slip sbr and a memory foam insert for extra comfort.

#### Hip fleece (coral fleece)

COLOUR	Mocha
SIZE	W 68cm L 76cm
CODE	HFCF
BARCODE	5060208885040

#### Bed fleece single (coral fleece)

COLOUR	Mocha
SIZE	W 90cm L 190cm
CODE	BFSCF
BARCODE	5060208885057

#### Bed fleece double (coral fleece)

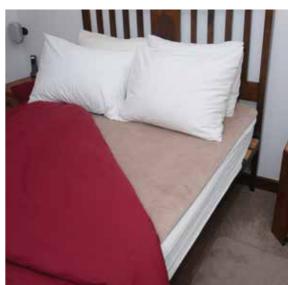
COLOUR	Mocha
SIZE	W 137cm L 190cm
CODE	BFDCF
BARCODE	5060208885040



#### Top tip

Coral fleece can be machine washed but due to the memory foam filling and sbr backing on many of the products, we would recommend that you line dry.

Discolouration can occur if put in direct sunlight.



#### Bed socks (synthetic fleece)

These protect your feet from the cold but do not apply pressure or restrict circulation. They can be worn in bed or just for lounging. Supplied in pairs.

COLOUR	our Cream	
SIZES	4-6	7-11
CODES	BSFM	BSFL
BARCODE	5391128001158	5391128001165



# **SOLUTIONS** Fleece

#### **Heel protectors (coral fleece)**

The memory foam insert combined with the luxurious coral fleece of our heel protectors offers support and comfort to sore and delicate heels and ankles. Secured with an adjustable velcro strap. There are no raised seams around the heel area. Supplied in pairs.

COLOUR	Mocha
CODE	HPCF
BARCODE	5060208885071





#### Fleece slippers (coral fleece)

These offer complete protection for delicate and swollen feet. The memory foam insert adds an extra level of padding to the foot whilst the coral fleece is gorgeously soft and comfortable. There are no raised seams around the heel area. Supplied in pairs.

COLOUR	Mocha		
SIZES	4-6	7-9	10-13
CODES	FSSCF	FSMCF	FSLCF
BARCODES	5060208885088	5060208885095	5060208885101

#### Elbow protectors (coral fleece)

Sumptuous coral fleece combined with a memory foam insert offers complete protection for sore and delicate elbows. Secures with adjustable velcro straps. There are no raised seams around the elbow area. Supplied in pairs.

COLOUR	Mocha
CODE	EPCF
BARCODE	5060208885118





#### Neck cushion (synthetic fleece)

Extremely comfortable to wear and fully washable, this cushion offers comfort and support whilst watching television or reading.

COLOUR	Cream
SIZE	W 30cm H 30cm
CODE	NCU
BARCODE	5391128001226

#### Have you thought of...

Consider our memory foam neck cushion with a luxurious cream jacquard velvet cover on page 49.

# **SOLUTIONS**Home supports

We offer a wide range of home supports including cushions and toppers

#### **Back rest**

Secure and comfortable, this back rest will adjust to a number of positions from a low, lying angle to an upright sitting position.

- Lightweight aluminium frame
- Five adjustable positions
- Extra wide padded cushion for extra comfort
- Can be used with your own pillows if desired
- Maximum user weight 20st (127kg)

COLOUR	Black
SIZE	H 60cm W 52cm D 50cm
CODE	ABSU51
BARCODE	5391128001356

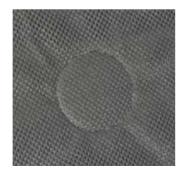




#### Swivel seat

A lightweight, portable swivel seat with a non slip base which allows you to turn without effort. Ideal for use in the car or around the home.

COLOUR	Black
SIZE	Diameter 40cm
CODE	RSS
BARCODE	5391128002209



#### **Neck cushion (memory foam)**

Perfectly matches the natural contours of your head and neck. Removable cream jacquard velvet cover for easy cleaning.

0010	cover for eacy clearning.						
COLO	UR Crear	m					
SIZE	W 27	cm H23cm					
CODE	MNC	U					
BARC	ODE 53911	128002261					







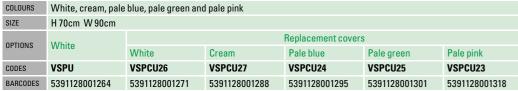
All products in this section are not entitled to VAT exemption\*

#### **SOLUTIONS** Home supports



#### V shaped pillow

This orthopaedic pillow is filled with a soft fibre providing comfort and support. It can be used in a bed or on a chair. Supplied with a white cover as standard, additional colours are available as replacement covers.





#### Top tip

Not just for the bedroom, the v shaped pillow offers support around the home.

#### Top tip

Buy a spare cover so you can still use your pillow whilst the other is in the wash.

White	Cream	Pale blue
5 .	5	
Pale green	Pale pink	





Top tip

Buy a spare cover so you can still use your bed wedge whilst the other is in the wash.



Bed wedge

for washing.

colour Cream

OPTIONS Cream

CODES BWU

BARCODES 5391128001325

SIZE L 57cm H 24cm W 55cm

This ingenious armchair shaped support

helps to maintain an upright comfortable

H 53cm W 56cm Arm height 25cm D 56.5cm

positon in bed. Features a luxurious cream

**BSSCU** 

5391128001370

**BWCU** 

#### **Mattress topper**

If you require a higher level of support than the bed fleece (page 45) select our profiled topper made of high density foam. It has 4cm deep nodules specially designed to relieve discomfort. These distribute the weight, alleviating pressure and allowing air to circulate.

COLOUR	Grey	
SIZES	Single L 198cm W 90cm	Double L 198cm W 145cm
CODES	MTS	MTD
BARCODES	5391128001387	5391128001394



#### D lumbar cushion (memory foam)

Place behind your back to support your spine in its natural 'S' shape to help relieve pain in the lower back effectively. Removable black jacquard velvet cover and adjustable strap for positioning.

COLOUR	Black
SIZE	W 30cm H 13cm D 7cm
CODE	MDLC
BARCODES	5391128002254







Bed sitter support

for washing.

COLOUR Cream

OPTIONS Cream

CODES BSSU

BARCODES 5391128001363



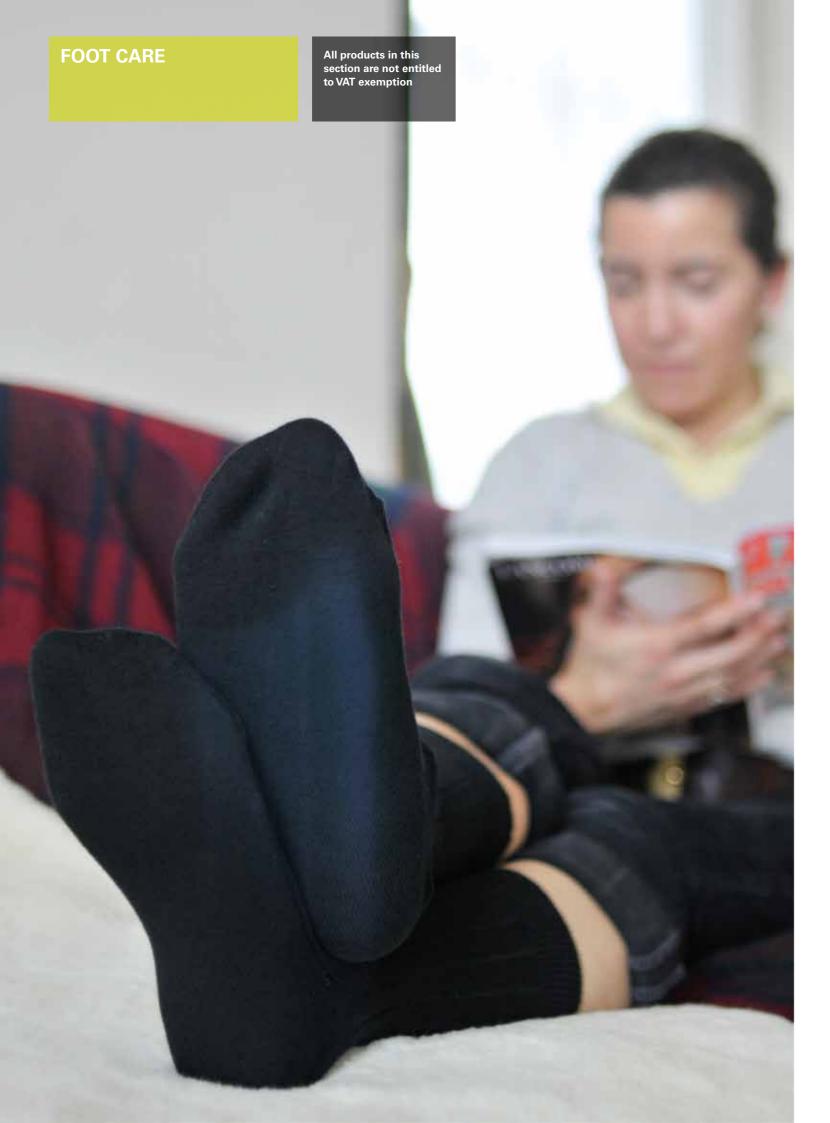


Top tip

Buy a spare cover so you can still use your bed sitter support whilst the other is in the wash.



All products in this section are not entitled to VAT exemption\*



#### FOOT CARE Socks

#### What makes our socks unique

These socks are specifically designed for problem and sensitive feet. The unique ridgeless seams and engineered cross stretch allow for non-binding of the foot and calf.

#### Seam free

Traditional seamed socks can irritate or chafe leading to discomfort or pain. Our socks are hand linked at the toe resulting in a perfectly seamless join greatly reducing the risk of pressure sores and rubbing.

#### Flastic free

Traditional socks have elasticated tops to hold them up, which can restrict circulation. This is worrying if you suffer from poor circulation, sensitive legs or you are prone to swelling. Our socks contain no elastic whatsoever!

#### Lightweight sock

Cotton rich socks with an attractive rib finish and light in weight. Two pairs per pack of same colour.

COLOURS	Beige, black or na	avy						1/1	
MATERIAL	95% cotton, 5% p	oolyamide							
SIZES	Small 4-6			Medium 7-9			Large 10-13		
OPTIONS	Beige	Black	Navy	Beige	Black	Navy	Beige	Black	Navy
CODES	LWS27	LWS28	LWS51	LWM27	LWM28	LWM51	LWL27	LWL28	LWL51
BARCODES	5391128001585	5391128001592	5391128001608	5391128001615	5391128001622	5391128001639	5391128001646	5391128001653	5391128001660

that can help you do that!

Our cotton rich socks offer all the benefits of natural cotton fibres, preventing heat irritation and swelling

Anti-microbial treated to inhibit the growth of bacteria

and fungus. Helps to prevent against athletes foot.

People suffering from Diabetes, Arthritis, circulation

problems, Oedema, Peripheral neuropathy, sensitive feet, Athlete's foot, swollen feet and ankles or wide

Looking after your feet now can help to prevent problems in the future, make sure you have the socks

keeping your feet cool, calm and dry.

#### Oedema sock

An extra wide, extra deep cut, cotton rich sock, perfect for people who suffer from Oedema in the feet and legs.

COLOURS	Beige, black or n	avy								
MATERIAL	95% cotton, 5% p	polyamide								
SIZES		Small 4-6			Medium 7-9			Large 10-13		
OPTIONS	Beige	Black	Navy	Beige	Black	Navy	Beige	Black	Navy	
CODES	0EDS27	OEDS28	OEDS51	OEDM27	OEDM28	OEDM51	OEDL27	OEDL28	OEDL51	
DADCODEC	E201129002902	F201120002010	F20112000207	F301129001677	E30112900169/	E201129001601	F201129001707	F20112000171/	5201120001721	









#### **FOOT CARE**

#### Socks and slippers

#### Ankle sock for kids

A non binding, seamless sock offering comfort and relief for sensitive feet. Featuring a 'no heel' design for a longer sock life and ease of putting on.

COLOURS	Black, grey or na	vy							
MATERIAL	80% cotton, 18%	polyamide, 2% ela	stic						
SIZES	Small 4-7			Medium 8-11			Large 12-3		
OPTIONS	Black	Grey	Navy	Black	Grey	Navy	Black	Grey	Navy
CODES	ANKS27	ANKS26	ANKS51	ANKM27	ANKM26	ANKM51	ANKL27	ANKL26	ANKL51
BARCODES	5391128002841	5391128002858	5391128002865	5391128002872	5391128002889	5391128002896	5391128002902	5391128002919	5391128002926





Wide fitting slippers which feature adjustable velcro fasteners and are machine washable at 40°. Ideal for problem feet.

#### Dora

An EE fitting, ladies pump style slipper, available in an attractive floral pattern.

COLOURS	Navy or wine flora	I	二、(1910年) 1910年						
SIZE	3-9								
OPTIONS				Navy floral Programme Transfer of the Navy floral Programme Transfer o					
OFTIONS	3	4	5	6	7	8	9		
CODES	DSN03 DSN04		DSN05	DSN06	DSN07	DSN08	DSN09		
BARCODES	5050703118385 5050703118392		5050703118408	5050703118415	5050703118422	5050703118439	5050703118446		
OPTIONS	Wine floral Control of the Control o								
UPTIONS	3	4	5	6	7	8	9		
CODES	DSW03	DSW04	DSW05	DSW06	DSW07	DSW08	DSW09		
BARCODES	5050703118460	5050703118477	5050703118484	5050703118491	5050703118507	5050703118514	5050703118521		



An EE fitting ladies bootee style slipper, available in an attractive floral pattern.

COLOURS	Navy or wine flor	al					
SIZE	3-9	3-9					
OPTIONS				Navy floral			
UFIIUNS	3	4	5	6	7	8	9
CODES	NBN03	NBN04	NBN05	NBN06	NBN07	NBN08	NBN09
BARCODES	5050703118545	5050703118552	5050703118569	5050703118576	5050703118583	5050703118590	5050703118606
ORTIONS	Wine floral						
OPTIONS	3	4	5	6	7	8	9
CODES	NBW03	NBW04	NBW05	NBW06	NBW07	NBW08	NBW09
BARCODES	5050703118620	5050703118637	5050703118644	5050703118651	5050703118668	5050703118675	5050703118682



#### Julian

A mens pump style slipper, with a navy checked pattern.

COLOURS	Navy						
SIZES	6	7	8	9	10	11	12
CODES	JSN06	JSN07	JSN08	JSN09	JSN10	JSN11	JSN12
BARCODES	5050703220002	5050703220019	5050703220026	5050703220033	5050703220040	5050703220057	5050703220064



#### **Brett**

A mens bootee style slipper, with a navy checked pattern.

COLOURS	Navy						
SIZES	6	7	8	9	10	11	12
CODES	BBN06	BBN07	BBN08	BBN09	BBN10	BBN11	BBN12
BARCODES	5050703219662	5050703219679	5050703219686	5050703219693	5050703219709	5050703219716	5050703219723



#### **OTHER INFORMATION** Symbol descriptions

#### **FABRIC AND TRIMMINGS**



X

#### Superior fabric

Heavier and stronger than our standard 600d, fabric products (with this symbol) use 1680d Oxford



#### Ripstop fabrics

Woven fabrics made out of nylon using a special reinforcing technique to minimise the risk of tears



#### Luxury trimmings

Superior zips, buckles and braid to the standard range



The most spacious bags in our range offering optimum storage space

Extra spacious



#### Weight limit

The maximum weight that we recommend



#### **Embroidery**

Suitable for our embroidery designs featured on pages 5 and 58

#### **SELF ASSEMBLY**



#### Minimal assembly required

The fitting bar may need to be cut down depending on your scooter.



#### Moderate assembly required

or item may be heavy or awkward. The fitting bar may need to be cut down depending on your scooter.



#### Advanced assembly required

The fitting bar may need to be cut down depending on your scooter.

#### FOAM COMPOSITION



#### V24

Vasco 55

soft feeling.

Low density foam, perfect for upholstery

High density memory

foam with a medium to



#### V33F

Medium density, medium to firm feeling foam



#### V33H

Medium density, firm feeling foam

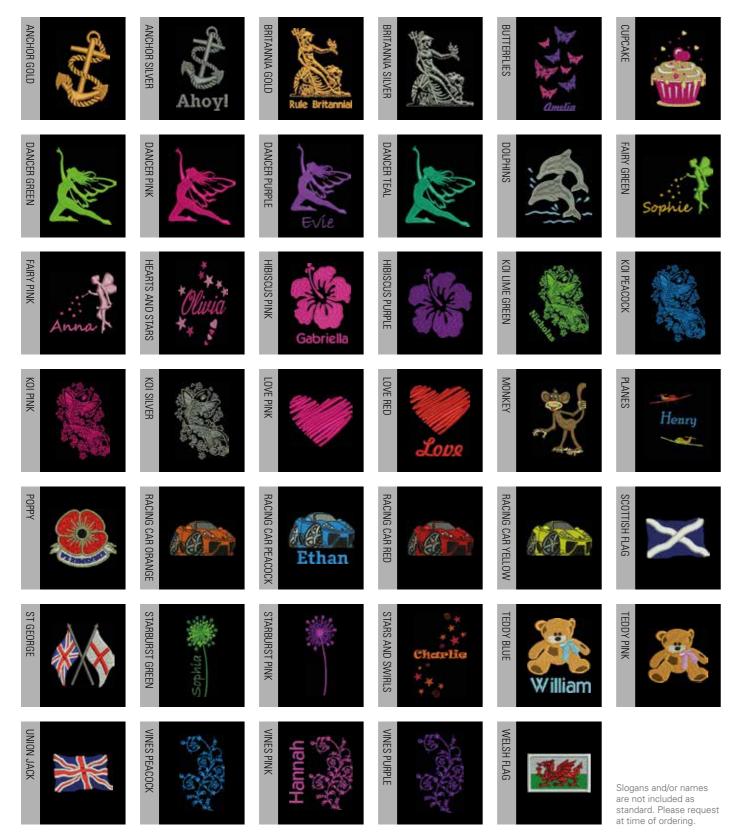




High density **Vasco 55** memory foam with a medium to soft feeling, mounted on a layer of **V38**, a high density firm feeling foam

# OTHER INFORMATION Embroidery

For 2014 we are offering our largest ever selection of embroidery. Make your bag or all weather wear product unique. Some designs can be personalised with your name.



	ACCESSORIES	ALL WEAT	ALL WEATHER WEAR		
DESIGN	BAGS	LARGE	BREAST POCKET	PERSONALISATION	COLOUR OPTIONS
ANCHOR	1	Х	✓	✓	✓
BRITANNIA	1	X	✓	✓	✓
BUTTERFLIES	1	✓	X	✓	×
CUPCAKE	✓	✓	✓	✓	Х
DANCER	✓	✓	х	✓	✓
DOLPHINS	✓	✓	Х	✓	×
FAIRY	<b>√</b>	х	✓	<b>√</b> *	✓
HEARTS AND STARS	✓	✓	х	<b>√</b> *	✓
HIBISCUS	✓	х	✓	✓	✓
KOI	✓	✓	х	✓	✓
LOVE	<b>√</b>	х	✓	✓	✓
MONKEY	<b>√</b>	✓	Х	✓	Х
PLANE	✓	✓	Х	<b>√</b> *	Х
POPPY	✓	х	✓	X	Х
RACING CAR	✓	✓	✓	✓	✓
SCOTTISH FLAG	✓	Х	✓	✓	×
ST GEORGE	✓	Х	✓	✓	×
STARBURST	✓	✓	х	✓	✓
STARS AND SWIRLS	<b>√</b>	✓	Х	<b>√</b> *	×
TEDDY	✓	✓	✓	✓	✓
UNION JACK	<b>√</b>	Х	✓	✓	Х
VINES	1	✓	Х	✓	✓
WELSH FLAG	✓	Х	✓	✓	Х

<sup>\*</sup>Compulsory

#### Personalisation

There are four font styles to choose from:

font style a	font style b	font style c	font style d
FONT STYLE A	FONT STYLE B	30NI SIYLE C	FONT STYLE D

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#### OTHER INFORMATION

#### Meet the team

And now a little bit about us... Sometimes its nice to put a face to a name, so we've decided to do just that! Here is a little snippet about the Simplantex family; what we like, what we don't like and what we do.

WHO AM I	Oliver Askaroff	Gemma Hirst	Bernard Tilsbury
TITLE	Managing Director	R&D and Marketing Manager	Accountant
AGE	Undisclosed	33	Not enough buttons on the calculator
START DATE	Founded Simplantex Healthcare in 1992	September 2001	June 2005
WHAT I LIKE	Seared tuna steaks	Being a mummy	Being grumpy
WHAT I DISLIKE	Late payers!	2am wake up calls	Happy people
WHAT I DO	Head honcho and frequenter of the hockey pitch, found in the office as infrequently as possible. Do not call him, he will call you.	The task master. Stands behind the team with a poker, builder of the brochure, developer of new products. The all seeing eye.	Grumpy most days, not to be prodded with a stick, enter his office at your own risk. Produces company accounts, forecasts and manages accounts payable.

WHO AM I	Ami Aspell	Georgie Lord	Eric Church	
TITLE	Account Manager	Receptionist/ Administrator	Product Consultant	
AGE	32	23	Slightly grey	
START DATE	April 2011	June 2013	February 2004	
WHAT I LIKE	Wine and Pat Butcher earrings	Shopping, shoes, shopping, clothes and shopping	His beloved THFC and Chas n' Dave	
WHAT I DISLIKE	Feet	Grouchy customers on a Monday morning	Herbs and spices	
WHAT I DO	Chief customer schmoozer and negotiator. Will settle any problems with your account in a jiffy.	The heavenly voice that answers the phone, resolves your queries and takes your orders.	Can think of a song for every occasion, name that tune. Visits customers to test and trial new products and amendments to existing ones. Put the kettle on.	









WHO AM I	Tommy Haycocks	Philip Mitchell	Michael Driver
TITLE	CAD Designer	Warehouse Manager	Dispatch
AGE	47	The big 50	21
START DATE	September 2007	April 1992	October 2011
WHAT I LIKE	Cups of tea and playing squash	Gardening and Christmas	Lie ins
WHAT I DISLIKE	People who crunch ice	Walking the dog in the rain	Talking on the phone
WHATIDO	Also known as Technical Tommy, designer of metal products. Will answer any obscure canopy questions.	'Guv'nor' of the warehouse, oversees deliveries and dispatch with a scowl.	Dispatcher extraordinaire. Eats, sleeps, packs, repeats.

WHO AM I	Calum Nolan	Connor Biddulph	Sandra Addison
TITLE	Warehouse assistant	Warehouse assistant	Machinist
AGE	24	20	It's rude to ask a lady
START DATE	June 2012	November 2012	December 1994
WHAT I LIKE	Family and friends	Computer games	Holidays in warmer climates
WHAT I DISLIKE	Cleaning	Having his picture taken	Busy trains
WHAT I DO	Chief cushion stuffer, product packer and warehouse sweeper.	Assistant product packer and warehouse sweeper.	Fastest machinist in the west and conductor of our embroidery machines.









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#### OTHER INFORMATION

#### Frequently asked questions

#### Do you have a minimum order charge?

The simple answer is no, here at Simplantex we do not believe in charging our smaller customers extra.

### How quickly will my order be dispatched?

If an order is received before 2pm Monday to Thursday it will be dispatched for next day delivery. Orders received before 12pm on a Friday will be dispatched for delivery on Monday. This is based on the presumption that items are in stock.

#### What are your courier charges?

Courier charges are £5.95 for orders of less than five items, five or more items are carriage paid.

#### Do you offer product customisation?

If you are interested in customising your bags or covers with your company name and/or logo please do not hesitate to contact us on 0870 870 7140 and we will be happy to discuss this matter.

Can you dispatch items directly to my customers? Yes. Simply supply their details as the delivery address and we will send the items direct. Please note that a £5.95 carriage charge will be incurred.

#### What happens if an item is out of stock?

It is rare for us to be out of stock but if for some reason we are we will inform you immediately and endeavour to find you a suitable alternative and if that is not possible you will be provided with a new delivery date.

#### Do you charge for point of sale

material? We do not charge for our point of sale but we do charge £5.95 for delivery unless requested at point of order. We do not want to charge carriage so please ensure that if you are low on brochures when ordering goods you request a few.

#### What if the product is faulty or

incorrect? If you receive an incorrect or faulty item, simply contact our friendly team on 0870 870 7140 to obtain a Returns number. Unfortunately returns will not be accepted without a valid Returns number.

#### Do you have special offers?

We do sometimes have special offers, these offers will often be sent to you by mail or fax or in our quarterly newsletter but only if you opt to receive them. For the most up to date offers be sure to check our website and facebook page.

**Do you offer discounts?** The answer is sometimes. If you are ordering larger quantities or feel that you can get similar products for a better price elsewhere we will consider discounts the best thing to do is contact us on 0870 870 7140.

#### Are your products waterproof?

The entire All weather range in the Simplantex brochure and on our website is 100% waterproof, not only is our fabric waterproof but all of our products are seam sealed please be aware of other companies that state 100% waterproof fabric, this is a marketing ploy to trick you in to believing the garment is waterproof. Quite simply if the product is not seam sealed it is not waterproof!

I am having trouble fitting a product, what should I do? We understand that our products can be a little fiddly sometimes and for that we apologise, we are always trying to find new ways to make them simpler, however if you get stuck just call us and we will try our very best to help.

#### I ordered a product a couple of days ago and it has not arrived, what should I do?

If for some reason you have not received your order please call us because all orders are generally dispatched for next day delivery, if you have not received it, it may be that we never received the order.

# I have ordered online but I have not received an email confirmation, what

**should I do?** This can mean one of two things either your email address is incorrect or a system error has occurred and we have not received the order, so if you do not receive an email confirmation please call us immediately.

I have received my email confirmation but realise that I have made a mistake, what should I do? The best thing to do is call us immediately, however please be aware to offer next day delivery our dispatch are very prompt so be quick!

#### I want to add to my order, what should

I do? The best thing to do is call us immediately, however please be aware to offer next day delivery our dispatch are very prompt so be quick!

#### Do you offer spare parts?

Unfortunately we do not have spares for every product in our range but if you contact us we will always endeavour to help.

#### What is your returns procedure?

We do not accept returns without a valid returns number. To obtain a returns number please contact the office with details of the product that you wish to return and a member of our friendly team will talk you through the process. Please note that if goods are returned without a valid returns number goods may be refused and an administration fee may be charged.

**Proof of posting** If you are returning an item using our Freepost address please obtain a proof of posting. Unfortunately items do sometimes go missing, a proof of posting will simply ensure that we can still process your return even if the goods never arrive.

# **Feedback**

If you have any ideas for new products or improvements to existing products do let us know as soon as possible.

Please email all ideas to gemma@simplantex.co.uk. All ideas will receive a £5 voucher as a thank you.

branding and literature design



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